

Public Input to the FCC
Telecommunications Relay Service Docket CG 03-123
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Hello. My name is Wei Wang. I'm from China. I'm actually from Beijing, China. America has wonderful technology for deaf and hard of hearing people, unlike where I come from in China. When I got to America, I saw how you can contact families using TTY. I had no idea though how to use English. So it was a great system. But I couldn't use it. Watching television, closed captioning, that's fabulous and it helped me learn English. I have been in America for four years and my English has improved tremendously. So I want to say thank you so much for closed captioning. Without closed captioning, I don't know how I would have learned the English language. It's not only beneficial to deaf people. Also to hearing people who need to learn second language. People who come from other countries and need to learn English, it's very important that they have captioning. Video relay services are really cool. With video relay, I can express myself directly in my natural language and the interpreter can relay that to the other person in such clear communication. And it's so much wetter than -- better than the TTY.

What I really would like to see is more -- is that the captions on TV are kept and that video relay services are maintained as well.